



Webinar Series

OPEN INNOVATION IS THE **NEW NORMAL**

7 ways to fix your Open Innovation Challenge

9am CEST, 3pm SGT/HKT

Thursday, 24th September 2020

EPISODE 3

Housekeeping rules

- Ask your questions in the Q&A section
- Questions will be answered at the end
- Recording and slides will be shared
- Get ready for the **pop-up quizzes!**



Your host

Aurelie Wen

CEO for APAC



Agorize

2,000 open innovation challenges organized

5 million innovators in our community

300 corporate clients

We ignite successful collaborations between

300
organizations



5 million
innovators





**7 typical mistakes when running
an open innovation challenge,**

and

7 ways to fix them



What is an open innovation challenge?

The 3 Ingredients of an OI challenge



Talent

+



Problem to
solve

+



Limited Time

Quiz Time!



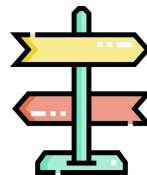
Answer on
slide 22!

Question #1

Which **problem statement** is more fit for an open innovation challenge?

- A. How can we achieve **better conversion** on our website?
- B. How can we provide a **better customer experience**?

Fix #1 Choose your problem statement wisely



Do:

- Ask yourself:
 - **Objectives** of this challenge?
 - **Target audience**?
 - My company's **pain points**?
- Be **end-user-centric**
- **Open inspiring** problem statement



Don't:

- Launch a challenge for the sake of it
- **Only think** from your company's perspective
- **Not involve** your businesses

Quiz Time!



Answer on
slide 22!

Question #2

Which **challenge duration** do you think is best?

- A. **24 to 72 hours**. Short and sweet.
- B. **6 to 12 weeks**. Got to give it time.

Fix #2 Structure your challenge



Do:

- Structure your challenge with **stages**
- Give **enough time** for the participants
- Have a **funnel** approach



Don't:

- Figure out the rules as you go
 - **Judging criteria**
 - **Deliverables**
 - **IP**
- Block participants over **one/several days**
- Have a **tunnel** approach

Quiz Time!



Answer on
slide 22!

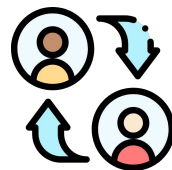
Question #3

How many **open innovation challenges** were launched worldwide **in 2019**?

A. **4,500**

B. **6,900**

Fix #3 Convert, convert, convert



Do:

- Realize that your target audience is **bombarded**
- Have **2 different budgets** for:
 - Sign-ups
 - Conversions
- Set **realistic** KPIs



Don't:

- **Only rely** on your brand
- **Over-invest** in promotion and **under-invest** in conversion
- Think that big numbers are **necessarily** good

Quiz Time!



Answer on
slide 22!

Question #4

Which is **better**?

- A. **High barrier** to entry, **fewer** applications
- B. **Low barrier** to entry, **lots of** applications

Fix #4 Be less picky in the beginning



Do:

- **Be open** to all kinds of profiles
- Accept participants **from everywhere**
- Ask for **small** deliverables at first



Don't:

- Set **unrealistic** requirements
- Limit the **geographical area** too much
- Ask for **complex** deliverables right from the start

Quiz Time!



Answer on
slide 22!

Question #5

Which profile would you rather have **as a judge?**

- A. VP of **Customer Experience**
- B. VP of **Compliance**

Fix #5 Have a balanced pool of judges & mentors



Do:

- Gather judges from the **C-suite**
- **Be specific** about your expectations towards mentors
- Strike a balance between those profiles:
 - **Dreamers**
 - **Realists**
 - **Analysts**



Don't:

- **Underestimate the appeal** of C-suite judges and mentors
- **Neglect to facilitate interactions** between mentors and teams
- **Overlook diversity** in the judges and mentors profiles

Quiz Time!



Answer on
slide 22!

Question #6

Which cash-prize level would be appropriate for a **tech-focused** challenge (e.g. hackathon)?

- A. **2,000 to 5,000** USD
- B. **Above 10,000** USD

Fix #6 Your prize attracts your tribe



Do:

- Choose the prize depending on your **objectives**
 - Cash
 - In-kind
 - Proof of Concept
 - Partnership, contract
- Understand that prizes strongly influence **the type of participants** who will join
- **Be generous**



Don't:

- **Blindly copy** what other companies offer
- Use terms such as “**potential**” or “**possible**”
- Offer cash prizes **below 10,000 USD** for tech-focused challenges

Quiz Time!



Answer on
slide 22!

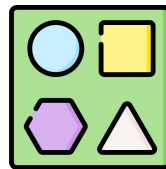
Question #7

What is the percentage of **female participants** in challenges?

A. **42%**

B. **22%**

Fix #7 Stress the learning XP for more diversity



Do:

- Promote the **learning dimension** of your challenge
- Provide **learning content**:
 - Industry insights
 - Datasets
 - Tech-related trainings
- Include **diversity-related criteria**:
 - Judging criteria
 - Team composition
 - Problem statement



Don't:

- Make it all about the **competition**
- Forget to showcase **what's in it** for all participants
- Underestimate **how representation matters** -- visuals, pictures, etc.



To conclude

1. Choose an **inspiring** problem statement.
2. Structure your challenge in a **funnel** and give enough time.
3. **Convert, convert, convert.**
4. Set **low barriers** to entry and increase difficulty gradually.
5. Have a **well-balanced** VIP pool of judges and mentors.
6. Be **generous** and straightforward with the prizes.
7. Promote the **learning aspect** of your challenge for more **diversity**.

Pop quiz answers



1. B
2. Both are correct!
3. B
4. Both are correct!
5. A
6. B
7. Both are correct!

Q&A



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Connect with me
on LinkedIn!



Webinar Series REPLAY: EPISODE 1



[Open Innovation: The
Good, The Bad, and
the Ugly](#)

Webinar Series REPLAY: EPISODE 2



[The Open Innovation
Paradox](#)

Resources



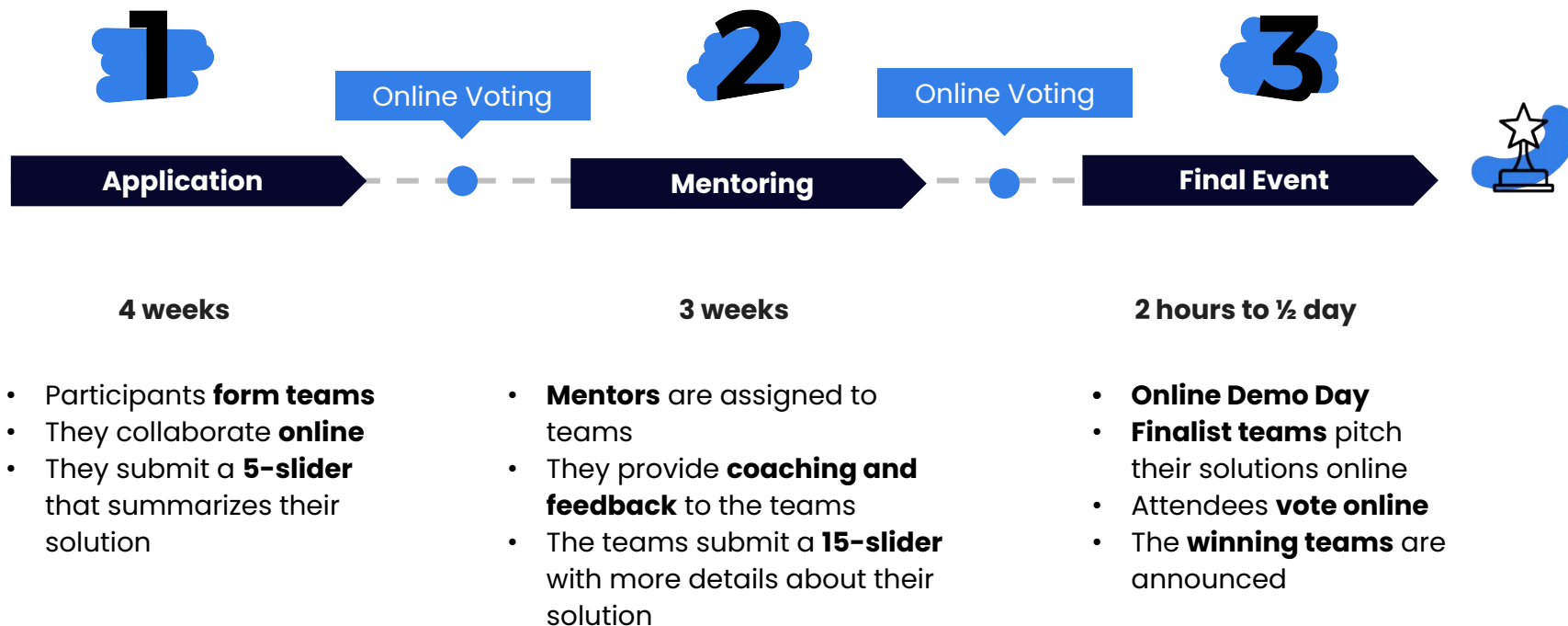
[Ebooks, Whitepapers,
Webinars and many
more!](#)

Appendix

Problem statements that worked

- Redesign the customer experience within and outside of the store.
- Imagine the sustainable city of the future by optimizing residents' well-being.
- Let's create the ultimate gaming experience in the vehicle of the future.
- Reimagine the passenger experience by bringing the airport in the city and the city in the airport.

Suggested timeline: 8 weeks | 3 stages





Open Innovation as a Service





Agorize is the leading platform for
open innovation challenges.

We connect organizations with a global
community of **5 million innovators.**

Because the best ideas can come from
anywhere.

Who are we?



10

years of experience



2,000+

challenges hosted



6

Offices

Paris – Stuttgart – Montréal
Hong Kong – Singapore – Tokyo



100+

employees



5 million

innovators



€17 million

funding since 2011

Our part

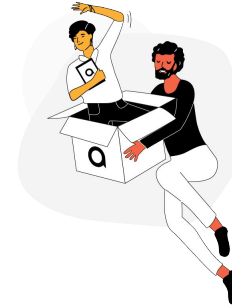


A unique network of 5 million innovators

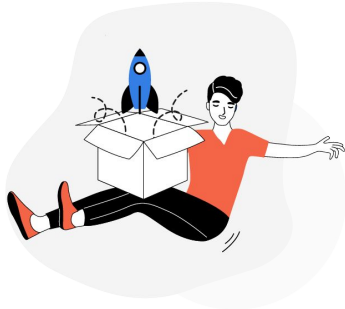
3,000,000 STUDENTS



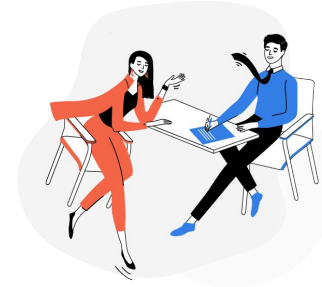
1,000,000 DEVELOPERS



300,000 STARTUPS



800,000 EMPLOYEES

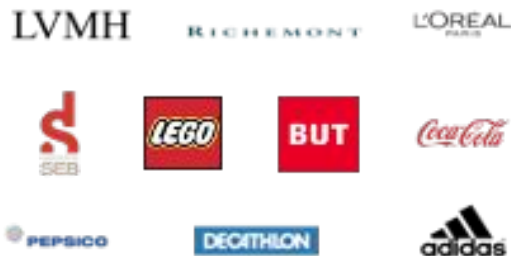


300 corporate clients

Industry



Retail, FMCG



Tech



Mobility



Energy



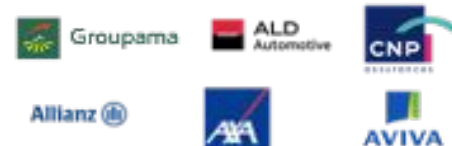
Services



Real Estate, Construction



Banking & Insurance



Institutions & Non-for-profits



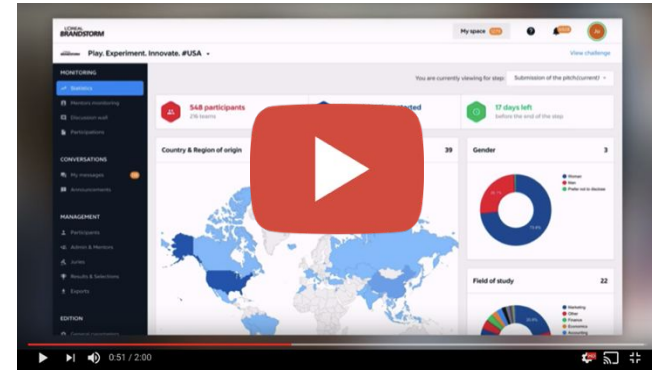
Media, Resort, Telcos



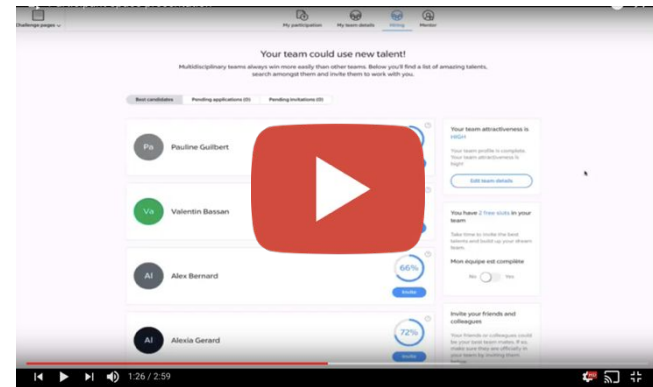
Platform



More info on our platform [HERE](#)



Watch the Agorize admin interface [HERE](#)



Watch the Agorize participant interface [HERE](#)



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